Case Study for Oaks Lighting

The Company

Oaks Lighting was established over 40 years ago as part of a family run business which continues in success today. Oaks Lighting operates through the long term ethos that has always been to produce quality light fittings with innovative designs at competitive prices.

“We are very pleased with the system that's been installed, it's made us a lot more efficient as a company as a whole!”
- David Edwards (Oaks Lighting)

The Need

Oak Lighting identified that their Sales Order Process could be improved and specified a couple of key points that would significantly contribute including:

- A system that would allow the pickers and packers within the Warehouse to work more efficiently.
- A system that would increase the accuracy of order picking and reduce the number of situations where human error could occur.

The Solution

The Bridge was installed with Opticon H22 hand-held devices enabling the synchronisation of the Sales Order process.

- The installation allowed Oak Lighting to scan products and check orders prior to Dispatch.
- The system automatically updates deliveries, eliminating the chance of human input errors.
- The use of bar codes and scanners significantly reduced picking errors to ‘virtually none’ increasing both efficiency and accuracy.