Mercer Agencies have been in business for over two decades creating top of the range garden furniture alongside offering a wide selection of Halloween and Christmas decorations. Mercer Agencies have built themselves a solid reputation for quality products at competitive prices. They continue to extend their client basis through the use of several large show rooms they have situated in Ireland.

Mercer Agencies had a simple but essential requirement:

- With two large showrooms, an up to date stock count was needed to keep track of the most popular products ensuring there were adequate numbers kept in stock.
- A requirement to enable orders to be scanned within the showroom and update their Opera system simultaneously.
- Having an electronic catalogue of all the products and their codes on hand to eradicate continuous manual input.

The Bridge was installed on Hand Held Devices:

- A great saving of time was noted as orders no longer had to be manually input, this also decreased the risk of selection error making the order process simpler.
- Immediate updating of the Opera server ensured that the order records are accurate and in real time.