Polycorr is a young company specialising in manufacturing, warehousing and pack and pack on behalf of Protec International. Polycorr use a Barcode driven Multi-Bin pick system, picking around 200 orders a day and in excess of 700 parcels a day. All of their picked items go into the construction trade both around the UK and globally.

“When we think back to what we had before and the hoops to jump through to actually despatch goods, it makes us shudder!” Urfan Durrani, Systems Development Manager—Protec International

**Requirement**
- To be able to organise & pick goods for despatch for sales orders based at a remote warehouse
- Ability to record packed items for POD
- Automate accurate stock records across multiple locations, courier information and delivery labels
- Remove manual input onto courier sites

**Solution**
The Bridge WMS was installed in conjunction with Nautiz X4 devices:
- The Courier Module links with sales orders for seamless picking with handheld devices to the server
- With Courier Module, one scanner can be used for both picking and loading onto the courier system to pick, pack and ship
- Multibin easily manages the location of a stock item across multiple bins and locations in the warehouse

**Benefits**
- Mobile devices allow the freedom to pick goods whilst updating the internal and external systems (Live)
- Pick times were reduced, accuracy was improved and movements were traceable
- Scanners are used to photograph the despatches which leads to reduced complaints/losses reported
- The new system has significantly reduced the delivery disputes from 30 per month to 13 per year