Case Study for Haywood & Padgett Ltd

The Company

The company started out in 1985 in the small village of Wombwell under the name of DW Foods. It traded handmade bread, cakes and scones on local market stalls. In 1987 they became a limited company and began trading under the name of Haywood & Padgett. Over 25 years later, Haywood & Padgett Ltd is now the UK’s largest scone manufacturer producing around 4.5 million scones a week.

“There having installed the Bridge we now have great stock control throughout the company.”
David Cooper - Company Accountant

The Need

Prior to Bridge being installed, Haywood & Padgett used a paper based system and therefore needed a system which would be clever enough to control their stock from the bakery.

- Products that are generally sold as batches such as scones, need to be recorded on the Opera system as batches rather than as separate items.
- Capability to be able to trace stock through the production process and supply chain.
- System which would automatically be able to identify how much shelf life a product had.

The Solution and Result

Bridge advanced was installed on the desktop/server with traceability using hand scanners with Bridge mobile and mobile printers.

- Goods which are sold in batches have unique batch numbers, these batch numbers are now repeatedly recorded on the system and this allows the pickers to pick the most in date batch of products.
- Bridge lets users trace stock through the bakery to the warehouse to the lorry.
- The freshest products are being despatched to Haywood & Padgett’s customers, as there is a field that allows users to identify how much shelf life a product has.