Case Study for Fivemiletown

The Company

Fivemiletown Creamery has been making award winning dairy products since 1898 by combining quality ingredients and skilled cheesemakers.

The Need

Fivemiletown needed to introduce full stock control of finished products and they required a streamlined telesales and picking process.
- They required a system which would keep track of their stock at different locations within the company.
- A streamlined and efficient system was essential for their telesales process and they required a solution which would integrate with their current software.
- Their picking process needed to be streamlined with different stock categories and with a variety of information.

The Solution

The Bridge was installed with Datalogic Elf hand-held devices which led to a streamlined distribution process. Fivemiletown’s reseller, Xperience, co-ordinated the installation which included installing the Bridge concurrently with another system that would allow greater flexibility when taking orders in the sales office.
- The Bridge system was installed with the Batch Traceability module which led to a greatly improved despatch process and stock control. This provided a simple method of recording traceable details of goods in and out of the company without the additional work overheads of the Opera traceability routine.